

Dog House Rules

Chalet Resort Innerluferhof · Riffian

Dear guests,

We are delighted that you have chosen to stay in our chalets – and that your four-legged friend is accompanying you. As a full member of the family, they are very welcome here. To ensure that all guests – whether on two or four legs – feel completely at home with us and that our hygiene standards are maintained, we ask for your cooperation and that you observe the following guidelines:

In the chalet

- Keep a close eye on your dog at all times and please do not leave them alone in the chalet. A new environment can be unfamiliar at first, even for the calmest dog.
- Dogs are not permitted on beds, sofas, armchairs or other seating – we want our future guests to feel comfortable too.
- Please bring your own bedding for your pet, such as a dog basket or a blanket.
- Please place food and water bowls exclusively on tiled floors.
- Please use your own towels to dry your dog – our towels are for guests' use only.
- The chalet's furnishings (blankets, cushions, pots, crockery, etc.) are not intended for use by dogs.
- We ask for your understanding that we can only accommodate dogs that are fully house-trained.

Outdoors

- Please keep your dog on a lead at all times outside the chalet. However, please ensure that your dog does not dig or use the lawn as a toilet.
- If your dog marks its territory, please rinse the affected area with water immediately.
- Please pick up any waste left in the outdoor area and dispose of it in the general waste bin. You will also find a dog waste bag dispenser by the rubbish bins at the barn, should you require dog waste bags.

Insurance & Damage

We require valid dog liability insurance for bookings made by dog owners. Please ensure that your dog does not cause any damage or excessive soiling, either inside the chalet or in the garden. Should any damage occur to the furnishings, fixtures and fittings or the outdoor areas (e.g. lawn, plants or garden), or should cleaning, maintenance or replacement work be required due to dog urine, dog faeces or other soiling, the resulting costs will be charged to the guest.

Any subsequent claim for reimbursement through your dog liability insurance will then be dealt with directly between you and your insurer.

Veterinary Care

Should you require a vet during your stay, we are happy to recommend:

VetDoc Merano Veterinary Clinic

Vinschgauerstraße 9, Merano

Tel. 0473 200 901



Thank you for your understanding and consideration.

We wish you and your four-legged friend a relaxing and enjoyable stay at the

Chalet Resort Innerluferhof!

The Schmidhammer family